

## DIR Communication Technology Services (CTS)

Contact: [Telecom.solutions@dir.texas.gov](mailto:Telecom.solutions@dir.texas.gov)

(877) 472-4848 option 4

### SERVICE DETAILS

**Vendor:** Sprint Solutions

**Vendor website:** <http://sprint.com/dir>

**Service Area:** Wireless

**Category:** Wireless Voice & Data

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### Hosted RADIUS Authentication Service

Provides the customer with a hosted username and management solution for remote access users.

\* This is a Sprint billed service.

### SERVICE DELIVERY SLA

Please refer to your Sprint Service Plan for service intervals.

### PERFORMANCE SLA

Please refer to your Sprint Service Plan for performance levels.

### CUSTOMER RESPONSIBILITY

There are no additional requirements for this service.

## Sprint Wireless Voice & Data Pricing

**24% customer discount** for all Sprint and Nextel Service Plans available under this contract.

**20% customer discount** for all Sprint and Nextel products and accessories available under this contract.

- Waived Early Termination Fees
- Waived Activation Fees

Sprint Wireless Voice & Data pricing is calculated as follows:

**Customer Price = MSRP – Customer Discount**

\* DIR requires a 2% Cost Recovery Fee (CRF) be added to Vendor pricing.

New corporate-liable active units are eligible for a discounted device price based on a device minimum service term of either 12 months or 24 months. The discounted device price for a device with a device minimum service term of 12 months is at least equal to the One-Year Net Price defined as 30% off the Suggested Retail Price. The discounted device price for a device with a device minimum service term of 24 months is at least equal to the Two-Year Net Price defined as the Suggested Retail Price, less \$150, less the instant rebate (if any), less the mail-in rebate (if any). The devices offered with the discounted prices may change at any time in Sprint's sole discretion. Sprint may offer a different discounted device price for devices with a different device minimum service term. The discounted device offers may not be available in all sales channels.

For current pricing information, please visit [www.sprint.com/DIR](http://www.sprint.com/DIR)

## Sprint Wireless Geographic Availability

To determine the geographic availability of Sprint Wireless Voice & Data plans, please visit Sprint's *Coverage Check* tool: <http://coverage.sprint.com/IMPACT.jsp>